



North Louisiana
**Orthopaedic &
Sports Medicine Clinic**

NOTICE OF NONDISCRIMINATION

North Louisiana Orthopaedic & Sports Medicine Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. North Louisiana Orthopaedic & Sports Medicine Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

North Louisiana Orthopaedic & Sports Medicine Clinic:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages.

If you need these services, contact Connie Drake, Compliance Officer.

If you believe that North Louisiana Orthopaedic & Sports Medicine Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- North Louisiana Orthopaedic & Sports Medicine Clinic Compliance Officer
- Mailing Address: 1501 Louisville Ave Monroe, LA 71201
- Telephone number: 318-323-8451
- Fax number: 318-361-2613
- Email: cdrake@tochnla.com

You can file a grievance in person or by mail, phone or email. If you need help filing a grievance, our Compliance Office is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.